

Voluntary Product Accessibility Template® (VPAT®)

WCAG Edition

Version 2.4

About This Document	1
Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors	3
Getting Started	3
Essential Requirements for Authors.....	3
Best Practices for Authors.....	6
Posting the Final Document.....	8
Table Information for VPAT® Readers	9
[Company] Accessibility Conformance Report	10

About This Document

The VPAT is provided in four editions based on the standards/guidelines being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International, which includes all of the standards.

This is the WCAG edition of the VPAT. It includes the following standards/guidelines:

- [Web Content Accessibility Guidelines 2.0](#)
- [Web Content Accessibility Guidelines 2.1](#)

If you need to report on a different combination of standards/guidelines, use the appropriate alternate edition of the VPAT found on [ITI Accessibility web page](#).

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report (the instructions)
- The VPAT

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

The purpose of these instructions is to promote accurate and consistent reporting of product accessibility information.

The VPAT is a template used to document a product's conformance with accessibility standards and guidelines. The purpose of the Accessibility Conformance Report is to assist customers and buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology," also referred to as "Information and Communication Technology" (ICT) products and services with features that support accessibility.

The Information Technology Industry Council (ITI) provides the VPAT. Use of the template and service mark does not require membership in ITI.

Essential Requirements and Best Practices for Information & Communications Technology (ICT) Vendors

This section provides guidance for reporting product conformance for major accessibility standards and guidelines using the VPAT® to produce the Accessibility Conformance Report. Deviating from these guidelines precludes vendors from referencing the template by name and/or the VPAT acronym.

Getting Started

1. Before creating a report, read all of the materials provided in this document.
2. Determine which accessibility standards/guidelines will be included in the product conformance report and use the appropriate VPAT file.
3. It is the vendor's responsibility to maintain the integrity of the data in the report.

Essential Requirements for Authors

The following are the minimum requirements to produce an Accessibility Conformance Report based on the VPAT®.

1. The VPAT name and template are registered service marks of ITI. Use of the VPAT template and name requires the inclusion of the registered service mark (i.e., "VPAT®"). Users of the VPAT agree not to deviate from the Essential Requirements for Authors.
2. The template file can be used as is or replicated in a different delivery format, for example as HTML or PDF. The final conformance report must be accessible.
3. A report must contain the following content at a minimum:
 - **Report Title** – In the heading format of "[Company Name] Accessibility Conformance Report"
 - **VPAT Heading Information** – Template version
 - **Name of Product/Version** – Name of Product being reported, including product version identifier if necessary

- **Report Date** – Date of report publication. At a minimum, provide the month and year of the report publication. For example, “May 2016”. If date is included, ensure it is clear “4 May 2016” or “May 4, 2016”.
- **Product Description** – A brief description of the product
- **Contact Information** – Contact Information for follow-up questions. Listing an email is sufficient.
- **Notes** – Any details or further explanation about the product or the report. This section may be left blank.
- **Evaluation Methods Used** – Include a description of evaluation methods used to complete the VPAT for the product under test.
- **Applicable Standards/Guidelines** – A clear indication of which Standards/Guidelines this Conformance Report covers.
 - The list must include only the Standards/Guidelines used to evaluate the product.
 - The applicable Standards/Guidelines that are included in this edition of the VPAT template are:
 - [Web Content Accessibility Guidelines 2.0](#) or WCAG 2.0 (ISO/IEC 40500)
 - [Web Content Accessibility Guidelines 2.1](#) or WCAG 2.1
 - If other Standards/Guidelines are reported then use the appropriate VPAT edition.
 - This information can be in a table format at the top of the report with the table heading ‘Standards/Guidelines’ and the reported Standards/Guidelines identified. This information can alternatively be supplied in the introductory text of the report. In the VPAT we have used a table as an example and listed “(yes / no)” for each guideline. To indicate what the report covers leave the appropriate yes or no on each guideline.
 - If multiple Guideline tables are included, each table must identify the Guideline that the criteria in that table represent.
- **Terms** – The report must list the definition of the terms used in the Conformance Level column. ITI recommends the following terms. If a vendor deviates from the ITI definitions, the vendor shall reference this change in the heading Notes section. If a term is not used it can be removed from the list. The ITI definitions are:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

Note: When filling in the WCAG tables, a response may use 'Supports' where one might otherwise be inclined to use 'Not Applicable'. This is in keeping with [WCAG 2.0 Understanding Conformance](#): This means that if there is no content to which a success criterion applies, the success criterion is satisfied.

- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG 2.x Level AAA.
- **Tables for Each Standard or Guideline** – Tables showing the responses to the criteria.
5. WCAG Conformance Information – The answers in the WCAG success criteria are based on the level of conformance being reported (Level A, AA or AAA).
- These tables are used to answer:
 - The selected levels of WCAG 2.x Guidelines.
 - When reporting on WCAG 2.0 criteria it is acceptable to remove the WCAG 2.1-specific criteria from the table. These are marked '2.1 only' within the row.
6. Remarks and Explanations – Detailed remarks should be provided in the Remarks and Explanations column to justify your answer in the Conformance Level column.
- When the conformance level is 'Partially Supports' or 'Does Not Support', the remarks should identify:
 1. The functions or features with issues
 2. How they do not fully support
 - If the criterion does not apply, explain why.
 - If an accessible alternative is used, describe it.

Best Practices for Authors

ITI suggests that authors adopt the following best practices when using the VPAT® to create an Accessibility Conformance Report.

- **Branding Header:** Company logo or branding information
- **Report Date Changes:** If a report is revised, change the report date and explain the revision in the Notes section. Alternately, create a new report and explain in the Notes section that it supersedes an earlier version of the report.
- **Notes:** Add any notes applicable to product or the report
 - Additional information about the product version that the document references
 - Any revisions to the document
 - Links to any related documents
 - Additional information describing the product
 - Additional information about what the document does or does not cover
 - Information suggested by the [WCAG 2.0 Conformance Claim](#)
 - Information needed to satisfy ISO/IEC 17050-1:2004, Supplier's Declaration of Conformity
- **Evaluation Methods Used** – Information to enter may include the following:
 - Testing is based on general product knowledge
 - Similar to another evaluated product
 - Testing with assistive technologies
 - Published test method (provide name, publisher, URL link)
 - Vendor proprietary test method
 - Other test method
- **Remarks and Explanations:** This section may include:
 - Information regarding the testing of a given criteria.
 - Information on application dependencies to support accessibility (e.g. OS, app frameworks, browsers recommended).
 - How the customer can find more information about accessibility issues. One method can be to include the bug ID where customers can call the company's customer support to get additional information.
 - Known workarounds for accessibility issues.

- **Legal Disclaimer:** Area for any legal disclaimer text required by your organization.
- **Report Size:** To reduce the size of the report it is acceptable to remove sections. Individual criteria cannot be removed, only sections at a time. Section removal is acceptable in four situations:
 - When an entire section is not being reported on because it does not apply to the product, for example:
 - Chapter 4: Hardware. Information should be included in the notes for that section why it has been removed.
 - A card reader that does not have sound could remove the criteria in section 413 Closed Caption Processing Technologies and just note the why the criteria does not apply.
 - When reporting on WCAG 2.0 criteria it is acceptable to remove the WCAG 2.1-specific criteria from the table. These are marked '2.1 only' within the row.
 - If the product is not being evaluated for a level of the criteria (for example Level AAA) then that table may be deleted.
 - If a requesting customer has identified that a section of the standard does not apply, information should be included in the notes that the section has been removed.
- **WCAG 2.x Tables:** The WCAG 2.x criteria are shown in three tables, Level A, Level AA, and Level AAA.
 - If desired, these tables can be combined into one table.
 - When reporting on a level (A, AA or AAA) all criteria for that level must be answered for the particular version of WCAG that the report includes.
- **Language:** Translation to other languages is permitted.
- **Multiple Reports:** When using the VPAT to create an Accessibility Conformance Report for complex products it may be helpful to separate answers into multiple reports. For example, when a product is an Authoring Tool that also has web content and documentation. When multiple reports are used for a complex product, it is required to explain this and how to reach the other reports in the Notes section of each report.
- **Criteria Text:** To help conserve space in the ITI template only the criteria ID number and a short title have been included. Where possible, links have been included to the standard/guideline.
 - It is acceptable to add the full text of the criteria into the cell if desired to help with understanding.

- The links to the standards/guidelines can be removed.
- **Ordering of Tables:** The order that the guideline tables appear may be changed to facilitate reading. For example, instead of separating the Level A, Level AA and Level AAA criteria, they may be put in one table in numerical order.
- **Guideline Section Heading Rows in Tables:** The tables include heading rows to facilitate understanding the context of the criteria.
 - The cells in these rows do not require answers as indicated by “Heading cell – no response required.”
 - It is optional to add a response if desired.
 - The shading of the row is also optional.
 - If removing the heading rows, edit the criteria titles so it’s clear where they apply.

Posting the Final Document

- When publishing your Accessibility Conformance Report, be sure to remove the entire first 9 pages of this document, including the table of contents, introductory information and instructions.
- Check for each required item in the VPAT® document:
 - **[Company Name] Accessibility Conformance Report** (report title)
 - **(Based on VPAT® Version 2.4)**
 - **Name of Product/Version**
 - **Report Date**
 - **Product Description**
 - **Contact Information**
 - **Notes**
 - **Evaluation Methods Used**
 - **Applicable Standards/Guidelines**
 - **Terms**
 - **Tables for Each Standard or Guideline**
 - Check that there is a response for each criterion for ‘Conformance Level’ and ‘Remarks and Explanations.’

- Verify that the final document is accessible.
- Post your final document on your company's web site, or make the document available to customers upon request.

Table Information for VPAT® Readers

For each of the standards, the criteria are listed by chapter in a table. The structures of the tables are: the first column contains the criteria being evaluated, the second column describes the level of conformance of the product regarding the criteria and the third column contains any additional remarks and explanations regarding the product.

- When sections of criteria do not apply, or are deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

[Company] Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Roberts Wesleyan College website

Report Date: December 12, 2021

Product Description: Website accessibility

Contact Information: Paige Cooper

Notes:

Evaluation Methods Used: Automated accessibility evaluator, web browser plugins, manual testing using voice over utility.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supported	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Does not support	At this time, the product does not contain audio-only and / or video-only content
1.2.2 Captions (Prerecorded) (Level A)	Partially supported	Videos displayed on the website are through YouTube and generates an auto-generated captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Does not support	Videos do not contain alternative text-only content
1.3.1 Info and Relationships (Level A)	Supported	<p>ARIA11: Using ARIA landmarks to identify regions of a page</p> <p>ARIA12: Using role=heading to identify headings</p> <p>ARIA13: Using aria-labelledby to name regions and landmarks</p> <p>G115: Using semantic elements to mark up structure</p> <p>AND H49: Using semantic markup to mark emphasized or special text</p> <p>G140: Separating information and structure from presentation to enable different presentations</p> <p>H51: Using table markup to present tabular information</p>
1.3.2 Meaningful Sequence (Level A)	Partially supported	<p>G57 – There is still work to be done on correcting all heading sequences.</p> <p>There is content that is injected by 3rd part plugins that place empty images outside of the landmarks.</p>

Criteria	Conformance Level	Remarks and Explanations
		H51: Using table markup to present tabular information
1.3.3 Sensory Characteristics (Level A)	Supported	Directions are used when a is below or to the left or right.
1.4.1 Use of Color (Level A)	Supported	Color is not the only means of conveying information. Contrast minimum 4.5:1 is achieved. There are some automated tools that say there is lack of contrast but manual testing shows that a minimum level is met.
1.4.2 Audio Control (Level A)	Supported	Audio of videos from YouTube can be controlled through the keyboard
2.1.1 Keyboard (Level A)	Partially supported	Tested using SilkTide browser plugin on Chrome and Firefox and VoiceOver utility on the Mac Chrome has the best support for keyboard with limited keyboard navigation on Firefox
2.1.2 No Keyboard Trap (Level A)	Partially supported	keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. There are areas on the site that do not allow for keyboard navigation to display content for the degrees (Undergraduate, Graduate, and Online)
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not applicable	There are no character key shortcuts

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Not applicable	There is nothing currently, as of the testing on December 1, 2021, that has a time limit.
2.2.2 Pause, Stop, Hide (Level A)	Not applicable	There is nothing currently, as of the testing on December 1, 2021, that moves, blinks, scrolls, or auto-updates information.
2.3.1 Three Flashes or Below Threshold (Level A)	Not applicable	There is nothing currently, as of the testing on December 1, 2021, that flashes.
2.4.1 Bypass Blocks (Level A)	Supported	G1: Adding a link at the top of each page that goes directly to the main content area
2.4.2 Page Titled (Level A)	Supported	Each page contains the title element . H25: Providing a title using the title element
2.4.3 Focus Order (Level A)	Supported	The website can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A)	Supported	The purpose of each link can be determined from the link text alone
2.5.1 Pointer Gestures (Level A 2.1 only)	Not applicable	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not applicable	
2.5.3 Label in Name (Level A 2.1 only)	Supported	Text is included in the visible label as part of the accessible name

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Not applicable	
3.1.1 Language of Page (Level A)	Supported	The HTML element at the beginning of each page contains the lang attribute with the value of en-US
3.2.1 On Focus (Level A)	Supported	
3.2.2 On Input (Level A)	Supported	
3.3.1 Error Identification (Level A)	Supported	Forms tested include error messages
3.3.2 Labels or Instructions (Level A)	Supported	
4.1.1 Parsing (Level A)	Supported	
4.1.2 Name, Role, Value (Level A)	Supported	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Supported	YouTube videos have closed captioning and descriptions
1.3.4 Orientation (Level AA 2.1 only)	Supported	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially supported	Auto fill does not occur on contact forms No icons are used to replace text.
1.4.3 Contrast (Minimum) (Level AA)	Supported	
1.4.4 Resize text (Level AA)	Supported	

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Supported	
1.4.10 Reflow (Level AA 2.1 only)	Supported	C32: Using media queries and grid CSS to reflow columns
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supported	
1.4.12 Text Spacing (Level AA 2.1 only)	Supported	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supported	
2.4.5 Multiple Ways (Level AA)	Supported	G125: Providing links to navigate to related Web pages G63: Providing a site map G161: Providing a search function to help users find content
2.4.6 Headings and Labels (Level AA)	Supported	
2.4.7 Focus Visible (Level AA)	Supported	More evident on Chrome
3.1.2 Language of Parts (Level AA)	Not applicable	There is no other language used that was needing to be identified.
3.2.3 Consistent Navigation (Level AA)	Supported	
3.2.4 Consistent Identification (Level AA)	Supported	
3.3.3 Error Suggestion (Level AA)	Supports	Some error messages are generic and some are more specific as to the error needing to be corrected.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not applicable	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Status messages are given for errors and success. For Search, a status update of “search results” is given, if successful and “nothing found” if unsuccessful

Table 3: Success Criteria, Level AAA

Notes: This section was not tested

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)		

Criteria	Conformance Level	Remarks and Explanations
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)		
1.2.8 Media Alternative (Prerecorded) (Level AAA)		
1.2.9 Audio-only (Live) (Level AAA)		
1.3.6 Identify Purpose (Level AAA 2.1 only)		
1.4.6 Contrast (Enhanced) (Level AAA)		
1.4.7 Low or No Background Audio (Level AAA)		
1.4.8 Visual Presentation (Level AAA)		
1.4.9 Images of Text (No Exception) (Level AAA)		
2.1.3 Keyboard (No Exception) (Level AAA)		
2.2.3 No Timing (Level AAA)		
2.2.4 Interruptions (Level AAA)		
2.2.5 Re-authenticating (Level AAA)		
2.2.6 Timeouts (Level AAA 2.1 only)		
2.3.2 Three Flashes (Level AAA)		
2.3.3 Animation from Interactions (Level AAA 2.1 only)		
2.4.8 Location (Level AAA)		
2.4.9 Link Purpose (Link Only) (Level AAA)		
2.4.10 Section Headings (Level AAA)		
2.5.5 Target Size (Level AAA 2.1 only)		
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)		
3.1.3 Unusual Words (Level AAA)		
3.1.4 Abbreviations (Level AAA)		
3.1.5 Reading Level (Level AAA)		
3.1.6 Pronunciation (Level AAA)		
3.2.5 Change on Request (Level AAA)		
3.3.5 Help (Level AAA)		
3.3.6 Error Prevention (All) (Level AAA)		

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed